

FAQs for GPs

SHC Audiology will provide full diagnostic and hearing aid services for patients who are over 55 years of age with suspected age related hearing loss on behalf of the NHS

How to refer?

- Use the SHC Audiology referral form
- Write to SHC Audiology at the address below
- Fax SHC Audiology on 01293 532210
- Choose and Book now available

Who to refer?

- Patients over 55 years of age with suspected age related hearing loss

Waiting times?

- Patients will be seen within 2 weeks of referral for assessment, and fitted for hearing aids where appropriate 2 weeks later.

Who sees the patients?

- Audiologists with the relevant qualification and registration, using comprehensive diagnostic audiology equipment in a sound-proof booth

What type of ongoing support is available for patients?

- Patients will have access via self-referral to further appointments including repair, fine tune and review
- Patients will be fully supplied with batteries for their hearing aids which can be collected at the clinic appointment or posted to their address free of charge

What updates will be received on the patient's care?

- The Audiologists will write to you following the hearing aid fitting informing of the specific care plan and ongoing support.

How does the Direct Access service link with ENT?

- Patients who require referral to ENT will be referred back to yourself with full clinical findings in order to make the referral to the local ENT Department
- Where patients have been referred to ENT and would benefit from a hearing aid alongside the necessity for a referral to ENT, their care from SHC Audiology will continue

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