

## ANY QUESTIONS

Our Team can be contacted for free on:

0800 622 6282

Monday – Friday 8.00-6.00pm

The clinics are run by SHC Audiology. We are a provider of NHS Adult Hearing Care and IQIPS accredited. IQIPS is a professionally-led programme with the aim of improving services, care and safety for patients undergoing physiological science service tests, examinations and procedures. UKAS manages, delivers an assessment and accreditation against IQIPS standards to NHS Hearing Care providers.



 **SHC Audiology**  
Bringing quality hearing to life

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# NHS Audiology



SHC Audiology runs a dedicated FREE hearing clinic in your area.

Hearing like your eyes, should be routinely checked, so that you can stay connected with your loved ones effortlessly and enjoy the quality of hearing.

# WHO IS THIS HEARING CLINIC FOR?

Our clinics are for adult patients who are concerned about their hearing. This includes people who may already have used hearing aids in the past.

# WHAT HAPPENS AT THE HEARING CLINIC?

Our clinics are in numerous locations across South East of England, many are in local Medical Centres that will be familiar to you.

We will provide an assessment of your hearing and explain the results and how they may impact you. If need be, FREE NHS hearing aids may also be suggested.

# SO WHAT DO I DO NEXT?

## STEP 1- See your GP

The first step is to get an appointment with your GP. At this appointment you can discuss your concerns about your hearing with the GP. They will check your ears for wax and make sure there are no other issues causing your hearing problems.

Following this appointment your GP may refer you onto the hearing clinic for a full hearing assessment.

If you have been referred to us then our referral management team will contact you to make an appointment for an assessment

## STEP 2 Hearing Assessment

Your appointment with the audiologist will usually take about 45 minutes. They will ask you some questions about your hearing before they do a hearing test.

Following the hearing test, your results will be explained to you, and a copy will be given to you to take home. If you may benefit from a hearing aid then this will be suggested to you. Modern NHS aids are smaller than those in the past and have many features that you might not expect, they are also FREE on the NHS.

Sometimes, hearing aids can be fitted on the same day. If not, the audiologist will book an appointment for you to come back within the next few weeks.

## Step 3 Hearing Aid Fitting and Follow up

This appointment takes 1hour. The reason this appointment is so long, is that your hearing aids tailored to your hearing loss, using specialist equipment.

We will go through all the features and functions of your hearing aid, explain how to care and what to expect from them. Sometimes a hearing aid can take a little while to get used, especially if you haven't used one before. During your appointment, aftercare will also be explained, eg. how to obtain batteries and other consumables.

The Audiologist will also book a follow-up appointment to check how you are managing with your hearing aid, as people often have lots of questions or small adjustments might be required.